



ABSTRACT

Energy Department – Simplification of procedures related to issue of "Low Tension (LT) Temporary Connection" under SimpleGov – Approval – orders – Issued.

ENERGY (A1) DEPARTMENT

G.O(Ms) No.26

Dated: 12.02.2026

**திருவள்ளூர் ஆண்டு 2057,
விசுவாவசு, தை 29,**

Read: -

1. G.O. (Ms.) No.105, Human Resource Management (AR-1) Department, dated 28.11.2023.
2. Minutes of the SimpleGov – Empowered Committee meeting held on 06.01.2026

ORDER:

A Screening Committee and an Empowered Committee have been constituted vide the G.O first read above for scrutinizing and approving the SimpleGov proposals to ensure a comprehensive evaluation and approval of proposed modification under the category of Government-to-Citizen (G2C), Government-to-Business (G2B) and other services that are being accessed from Government of Tamil Nadu.

2. The Advisor, SimpleGov has compiled the proposal for simplification of procedures after due consultation with the department and stakeholders on the issue of " Low Tension (LT) Temporary Connection" and placed before the Screening Committee for its recommendation on 11.11.2025. The Screening Committee after due consideration has recommended to the Empowered Committee for its decision.

3. The Empowered Committee reviewed the minutes of the Screening Committee concerning the possible simplification of procedures for obtaining Low Tension (LT) Temporary Connection. Some of the challenges identified in the current process of effecting Low Tension (LT) Temporary Connection were, (i) Manual closure or Tariff Conversion process; (ii) Mandatory submission of Completion Certificate; (iii) Unclear guidelines on metering point and Conversion Stage; (iv) No

Online Facility for Meter Shifting or Load Enhancement; and (v) Misuse of Domestic Services.

4. Accordingly, the following decisions were taken by the Committee in this regard:

a. Awareness of process at the Time of online Application for temporary supply

The committee decided that the Consumer / Applicant shall be made aware of the following process at the time of applying online for temporary supply:

- (i) It was decided that the Completion Certificate, wherever mandated under prevailing building rules or other statutory provisions, shall be enclosed along with the online intimation of completion of construction.
- (ii) The committee accepted that plan approval shall be submitted with the area earmarked for installation of a transformer in cases where the floor area is 900 square metres and above or where the demand exceeds 112 kW, as per sub-regulation 29(11) of the Tamil Nadu Electricity Distribution Code.

OR

Plan approval with the area earmarked for the establishment of a substation along with road approaches shall be submitted in cases where the demand or area exceeds the limits specified, subject to the conditions laid down in sub-regulation 29(12) of the Tamil Nadu Electricity Distribution Code.

OR

Plan approval with the area earmarked for indoor/outdoor metering and the location of the metering point, along with road approaches, shall be submitted in the case of high tension (HT) service connections, as specified under sub-regulation 29(14) of the Tamil Nadu Electricity Distribution Code.

- (iii) The committee accepted that an online affidavit, authenticated through Aadhaar validation, shall be submitted for self-certification confirming that all construction activities have been completed, with an undertaking to accept penalties, as deemed fit, in the event of any future discrepancies.

b. Online Provision for Submission of Completion Documents

The committee accepted that provisions shall be made online for uploading the intimation of completion of construction, along with other specified documents.

Proposed Solution – Two-Stage (Phase-Wise) Approach

The committee accepted that the solution shall be implemented in two stages (phases).

Phase I (Stage 1 to 3)

Stage 1: Application: The committee decided that applicants requiring a temporary service connection shall be required to apply online through the Tamil Nadu Power Distribution Corporation Limited portal. At the time of application, the following details shall be furnished.

- (i) Whether conversion to permanent supply is required after completion of construction.
- (ii) Whether the building construction is proposed to be extended by more than 2000 sq. ft. with subsequent conversion to a permanent supply.
- (iii) Whether an existing building is proposed to be demolished by closure of the existing service connection, followed by availing a temporary supply for new building construction.

The committee decided that the required documents shall be uploaded along with the application. Based on the requirements furnished, demand shall be automatically generated by the system and online payment shall be made by the applicant.

Stage 2: Verification: The committee agreed that the uploaded documents shall be verified by the Section Officer (Assistant Engineer). It was noted that, in case of any discrepancies, the applicant shall be informed to rectify the same and re-upload the required documents through the portal.

Stage 3: Estimation and Execution: The committee approved that the site inspection shall be carried out by the Assistant Engineer and necessary estimates shall be prepared for extending temporary supply. The committee decided that an SMS intimation shall be sent to the applicant indicating the

amount payable. Upon receipt of payment, the required works shall be executed and temporary supply shall be effected.

Estimate Automation: The committee decided that Tamil Nadu Power Distribution Corporation Limited may arrange to automate the estimation process by incorporating estimated charges at the application stage itself, based on the applied load, type of service (overhead/underground), and proximity to the nearest line using Geographical Information System (GIS) mapping. It was noted that any balance amount, if applicable, may be included or adjusted in the first electricity bill.

Closure of Account: It was decided that in cases involving demolition of an existing building and construction of a new building, an option shall be provided to the consumer to apply for both processes in a single application.

Upon submission of such an application, site inspection shall be carried out by the Section Officer to verify the requirement. Thereafter, permanent disconnection of the existing service connection shall be effected and removal of materials shall be arranged based on a duly prepared estimate.

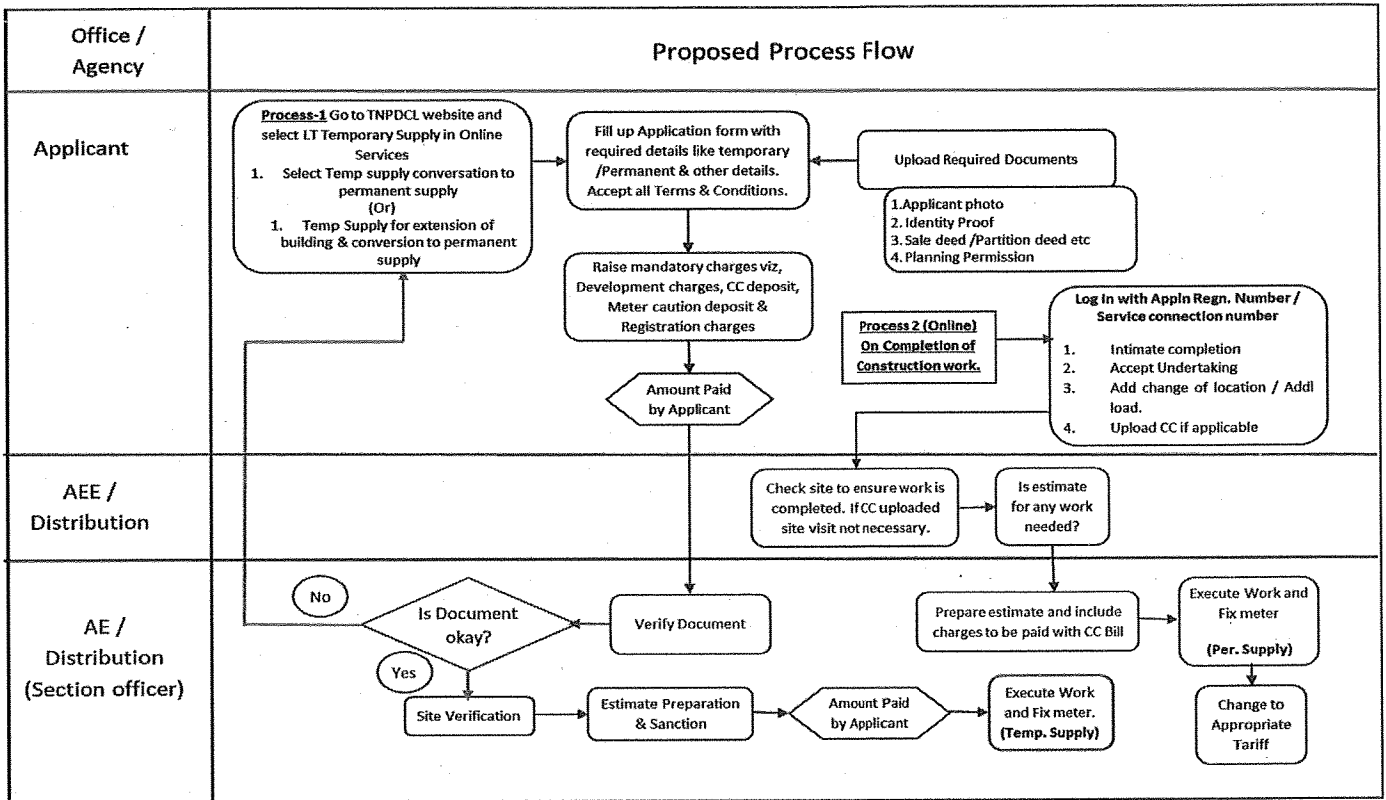
The system shall automatically generate details of arrears pending against the existing service connection and generate a bill incorporating all applicable charges, including the estimated cost for removal of materials. The estimate may also include charges for materials required for providing temporary supply, with payment being collected as a single consolidated bill. Upon completion of the new construction, the consumer shall proceed to the subsequent process for conversion to permanent tariff.

Extension of Building Beyond 2000 sq ft:

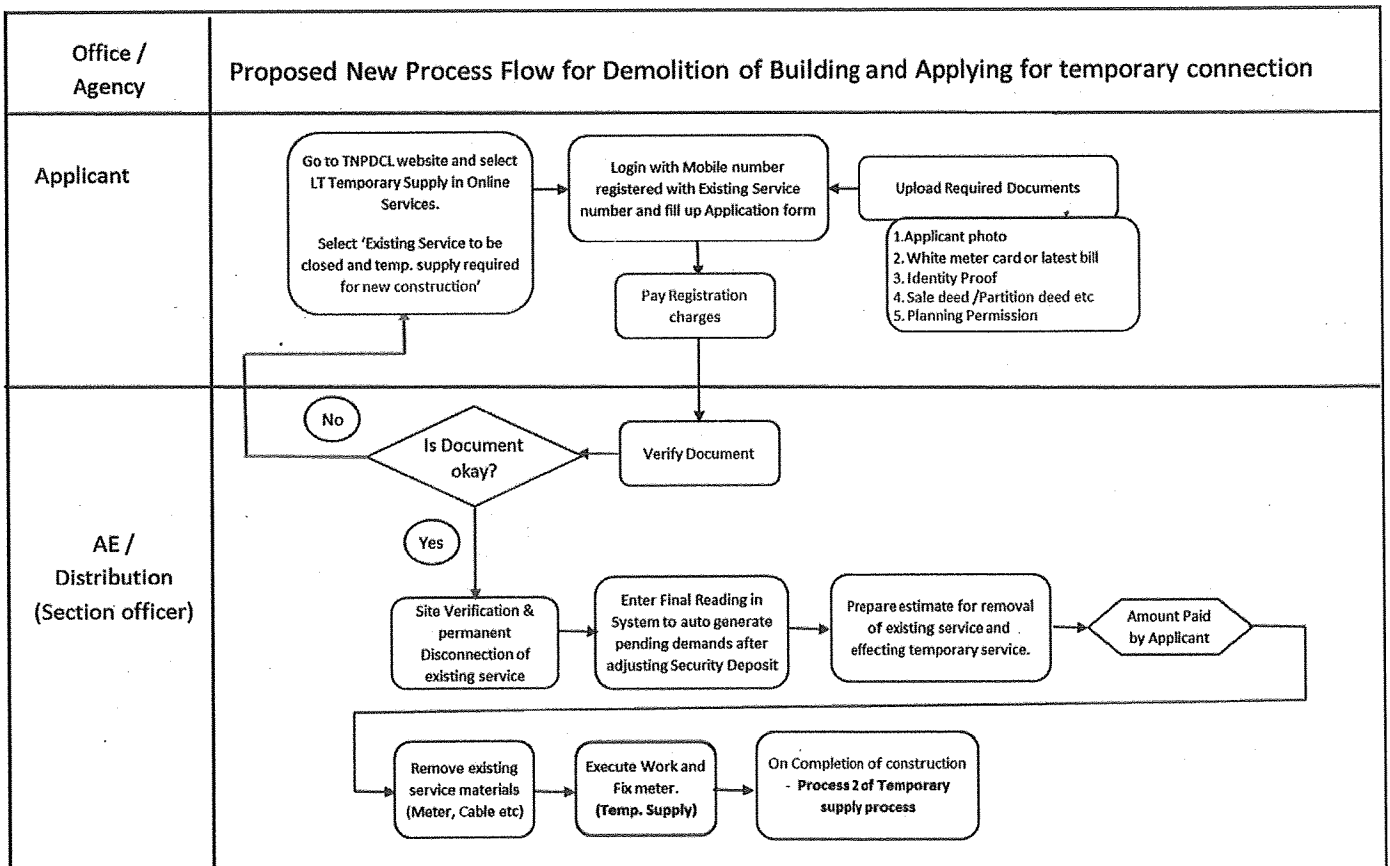
The committee decided that consumers applying for temporary supply in respect of building extensions exceeding 2000 sq. ft. shall follow the same procedure prescribed for conversion of temporary supply to permanent supply for the extended construction. It was noted that conversion to permanent supply, in the form of a new service connection, shall be effected strictly in accordance with Tamil Nadu Electricity Regulatory Commission norms.

Proposed Flowchart finalized for Phase I:

a. Applying for temporary supply for new construction.



b. Closure of Existing Service Connection for Demolition of Building and Provision of Temporary Supply for New Construction [Proposed flow chart finalized (Online)]:



Phase II – Conversion from Temporary Supply to Permanent Supply (Stage 4 to 7)

Stage 4: Application for Conversion to Permanent Supply: The committee agreed that, upon completion of temporary works, the consumer shall be required to log in to the Tamil Nadu Power Distribution Corporation Limited online portal using the service connection number and submit an application for conversion from temporary supply to permanent supply.

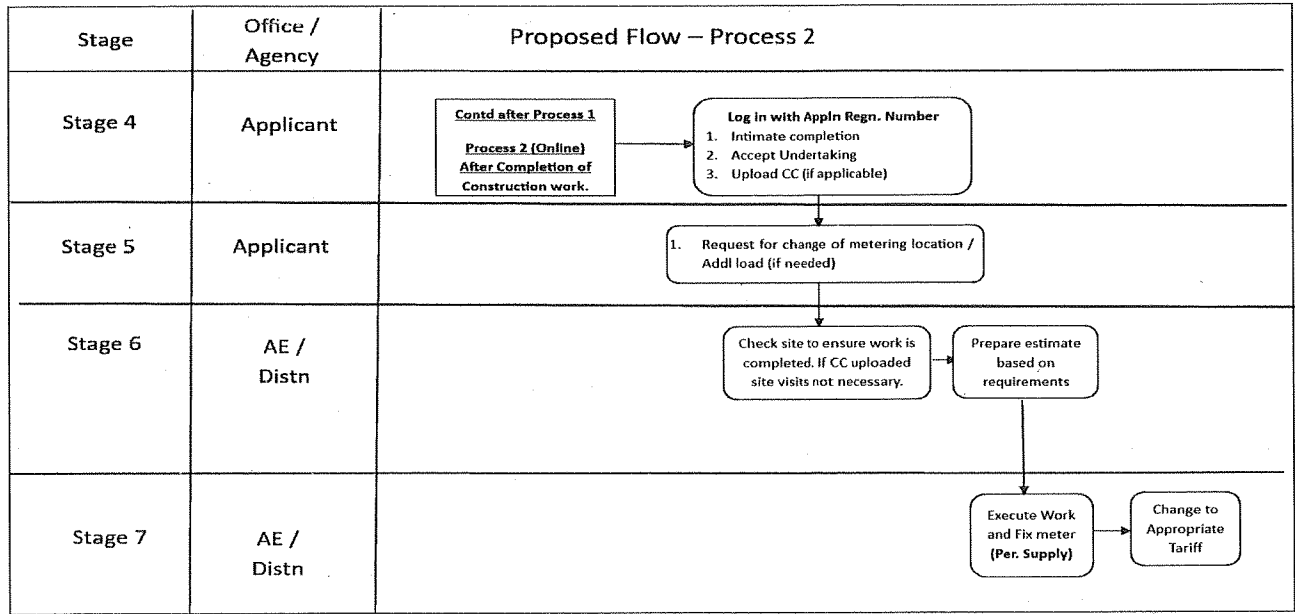
It is noted that the consumer shall be required to accept an online affidavit through Aadhaar OTP authentication certifying completion of works and upload the required documents, such as the Completion Certificate and any other documents mandated by Tamil Nadu Electricity Regulatory Commission.

Stage 5: Provision for Meter Shifting and Additional Load: The committee decided that an option shall be provided to the consumer to apply for additional load, if required, and to request shifting of the metering point, wherever necessary.

Stage 6: Estimation: The committee approved that the site inspection shall be carried out by the Section Officer (Assistant Engineer) to confirm completion of works. It was further proposed that the estimate shall be prepared based on the additional requirements of the consumer, if any. It was proposed that an SMS intimation shall be sent to the consumer indicating the estimated charges, if applicable, and informing that the same shall be included in the first electricity bill issued after conversion to permanent supply.

Stage 7: Execution and Conversion: The committee decided that, wherever additional load sanction, shifting of meter location, or change of tariff to the appropriate category is required, the necessary works shall be executed by the section, and conversion to permanent supply shall be effected accordingly.

Proposed flowchart finalized for Phase II (Conversion to permanent supply):



5. The Government, after careful examination, have decided to accept the decisions taken by the Empowered Committee at its meeting held on 06.01.2026 regarding simplification of procedures related to issue of "Low Tension (LT) Temporary Connection" under SimpleGov and for due recommendation to the Tamil Nadu Power Distribution Corporation Limited for adoption as detailed at para 4 above and wherever necessary for approval by Tamil Nadu Electricity Regulatory Commission.

(BY ORDER OF THE GOVERNOR)

**MANGAT RAM SHARMA,
 ADDITIONAL CHIEF SECRETARY TO GOVERNMENT (FAC).**

To

The Additional Chief Secretary/Chairman and Managing Director,
 Tamil Nadu Power Distribution Corporation Limited,
 Chennai – 600 002.

The Secretary,
 Tamil Nadu Electricity Regulatory Commission,
 Chennai – 600 032.

Copy to:-

The Human Resources Management Department,
 Chennai – 600 009.

The Information Technology and Digital Services Department,
 Chennai – 600 009.

Hon'ble Chief Minister's Office,
 Chennai – 600 009.

The Senior P.A. to Hon'ble Minister (Transport and Electricity),
 Chennai – 600 009.

The Sr.PPS to Chief Secretary to Government,
Chennai - 600 009.

The Sr.PS to Additional Chief Secretary to Government (FAC),
Energy Department,
Chennai - 600 009.

SF/SC

//FORWARDED BY ORDER//

W A E S 12/21/2026

SECTION OFFICER.

S.S.
12-20-2026